

## Outlook Web Access (OWA) on Exchange 2003

Your location has migrated your mailbox to Exchange 2003; you will now use the address below to log into OWA.  
<https://webmail.am.trane.com>

The picture below shows the new login screen. You will type your Domain ID and Domain Password to log in. With this new version of OWA, you have a couple options:

### Client

**Premium** – Provides all Outlook Web Access features.

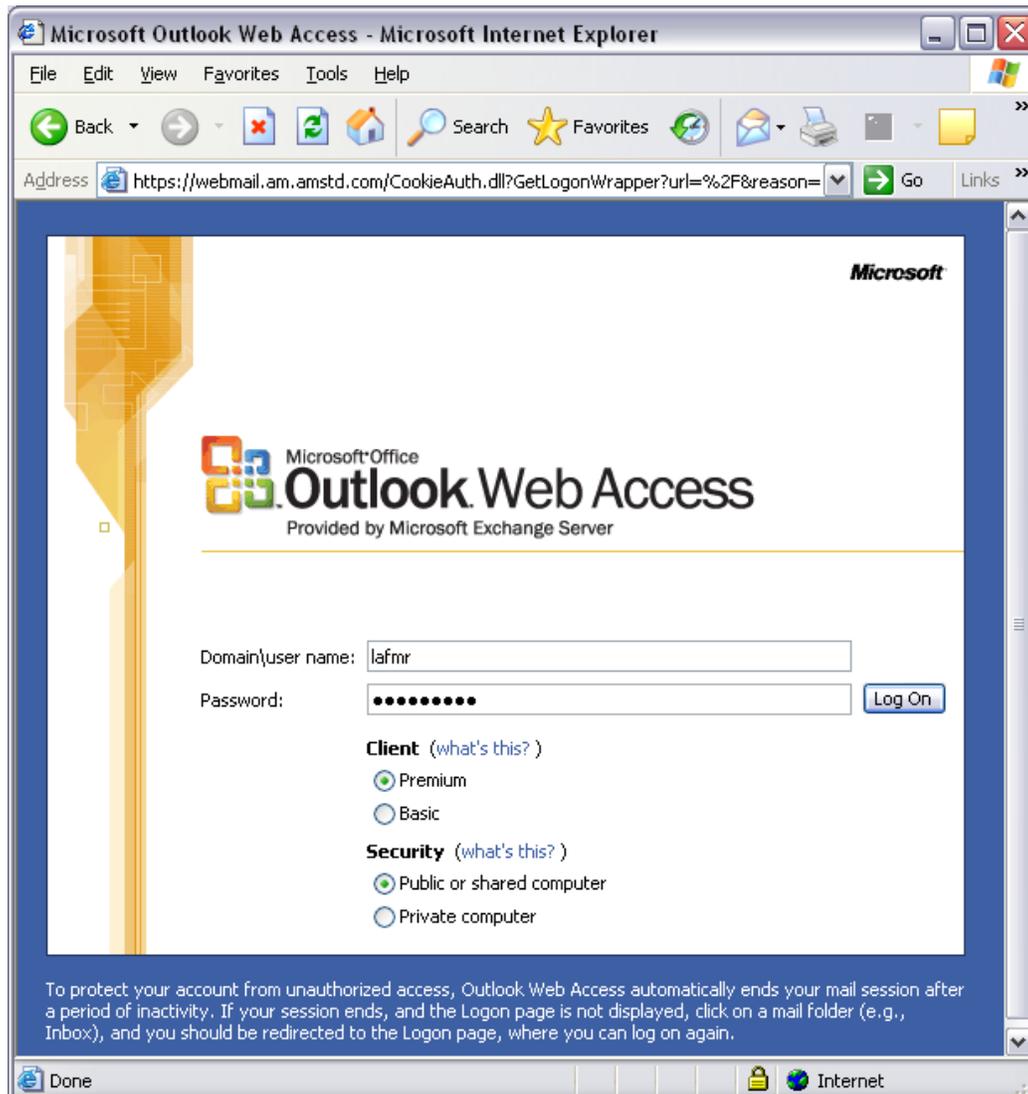
**Basic** – Provides fewer features than the premium client but offers faster performance. If on a slow connection, you should select Basic.

### Security

**Public or shared computer** – Choose this option if you use OWA on a public computer (i.e. airport kiosk). This option will not allow you to open attachments.

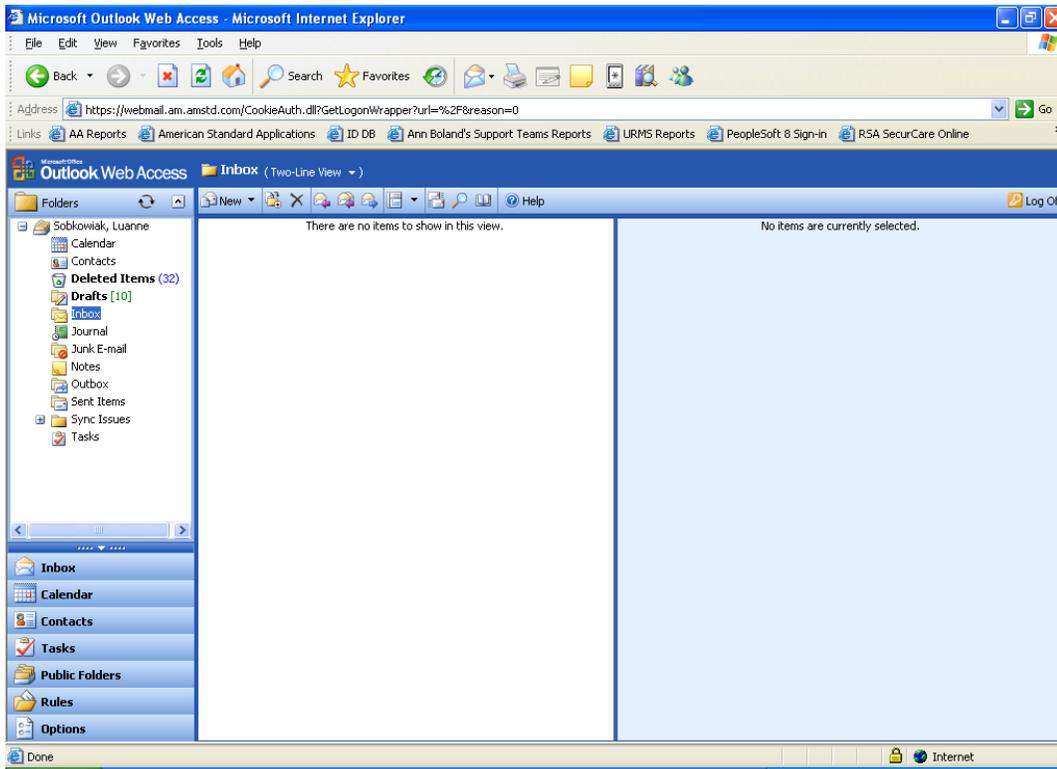
**Private computer** – Choose this option if you are the only person who uses the computer. Your Exchange server will allow a longer period of inactivity before logging you off.

**WARNING:** By selecting this option you acknowledge that the computer complies with your organization's security policy.

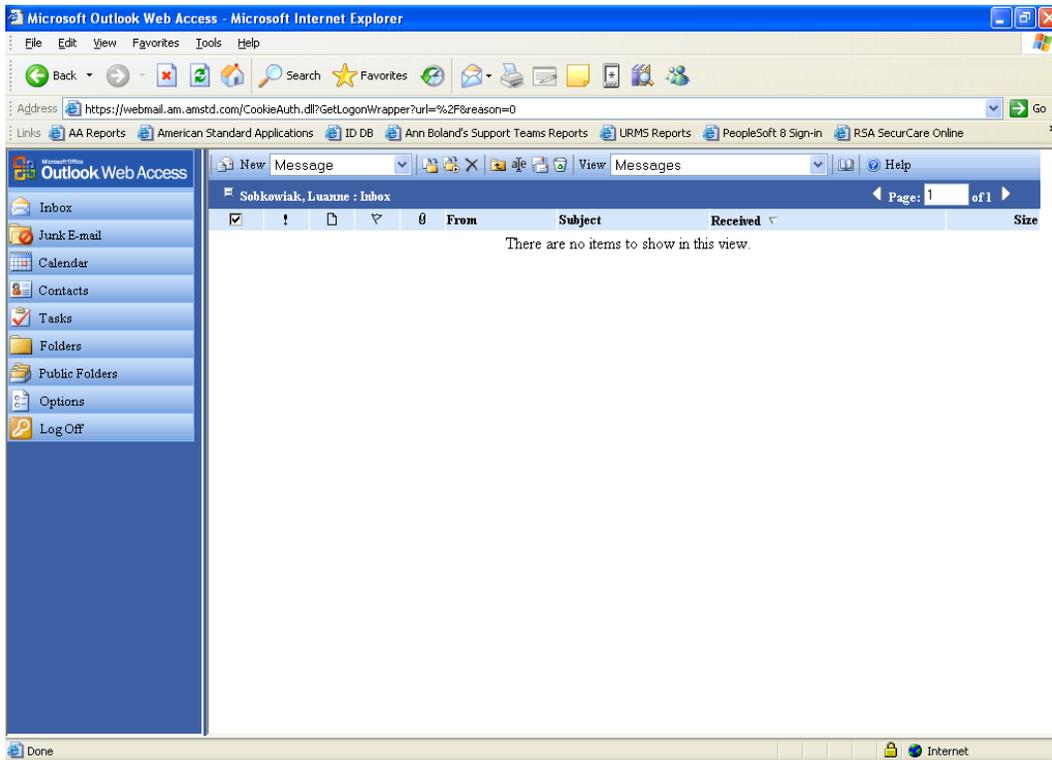


## Outlook Web Access (OWA) on Exchange 2003

Below is the new look for the OWA application using the **Premium Client** after login.



Below is the new look for the OWA application using the **Basic Client** after login.



To protect your account from unauthorized access, Outlook Web Access automatically ends your mail session after a period of inactivity. If your session ends, and the Logon page is not displayed, click on a mail folder (e.g., Inbox), and you should be redirected to the Logon page, where you can log on again.